



Product Discontinuation Notification

June 21, 2022

Dear Valued Customer,

This letter serves as formal notification that Soft Robotics Inc. is discontinuing the production of the following products:

- **All Traditional Finger Modules** – See part numbers and corresponding replacements below

The decision to discontinue the products listed in this notification came from Soft Robotics' regular review of the product portfolio. We know our products are critical to the success of your operation and are prepared to support all customers of these products with the following last time buy and replacement product options.

The following replacement products are available for immediate order:

Part	Description	Replaced By
400102	2 Accordion Finger module, Aluminum	400388
400097	2 Accordion Finger module, Food Safe	
400103	3 Accordion Finger module, Aluminum	400389
400098	3 Accordion Finger module, Food Safe	
400104	4 Accordion Finger module, Aluminum	400390
400099	4 Accordion Finger module, Food Safe	
400105	5 Accordion Finger module, Aluminum	400391
400100	5 Accordion Finger module, Food Safe	
400106	6 Accordion Finger module, Aluminum	400392
400101	6 Accordion Finger module, Food Safe	
Impacted Actuator SKUs		
700054	2 Accordion Traditional Actuator	700337
700053	3 Accordion Traditional Actuator	700338
700014	4 Accordion Traditional Actuator	700339
700115	5 Accordion Traditional Actuator	700340
700116	6 Accordion Traditional Actuator	700341

**Last Time Buy Conditions:**

Soft Robotics will provide a Last Time Buy opportunity for these products. The last time buy will be accepted through the date of last order acceptance as indicated below. Following this date, the products will be obsolete and no longer available for order.

Date for last order acceptance: September 30, 2022

Lead time: 20 weeks ARO (To be confirmed at time of order) based on component availability

Minimum order quantity – 20 units

mGrip Replacement Products:

To ensure long-term support, Soft Robotics has designed a Compact Finger Module with an optimized form factor. Soft Robotics' Compact Finger Modules are capable of tighter grip spacing, lighter weight, are easier to maintain and are compatible replacements for the Traditional Finger Modules on standard mGrip hubs. A basic guide to compact finger conversion is attached along with the spacer and tie rod charts for reference.

Custom Gripper Replacement Products:

If your application requires the integration of a custom hub or mounting, please reach out to your regional Soft Robotics Sales Manager or email Support@softroboticsinc.com with any inquiries. Soft Robotics appreciates and values our business relationship, we look forward to your continued use of our products.