Application Support and Services



Soft Robotics is pleased to offer a range of application support and services designed to ensure a successful installation and deployment. We're here for you throughout your automation journey.

Proof of Handling



Wondering if Soft Robotics can handle your product?

Send us samples of up to 3 products and our expert applications engineers will conduct a basic handling test. When complete, a short video will be provided for your review.



There is no charge for proof of handling.



Robot Testing



Want to reduce risk and see your picking process tested against your custom performance criteria before install?

Send us your product and we will simulate your application on a robot in our lab. Our engineers will evaluate performance and optimize the gripper configuration. Upon completion, a full report and video will be provided outlining the results including pick rate, controller settings, mass/moments and more!

Please contact your Soft Robotics' sales representative for a quote.

On-Site Support



Looking for help troubleshooting or installing a system? Let us help.

To ensure proper installation and operation, a Soft Robotics expert applications engineer can be scheduled to travel on site to ensure your automation process is running smoothly and efficiently. Support can be scheduled through your Soft Robotics' sales representative and/or your system integrator.

Please contact your Soft Robotics' sales representative for a quote.

